



**U.S. Department of Justice**

**Federal Bureau of Investigation**

Office of the Director

Washington, D.C. 20535-0001

June 26, 2012

Mr. Charles Fortner  
Federal Bureau of Investigation  
Honolulu Field Office

Dear Mr. Fortner:

Congratulations on your graduation from the FBI Citizens' Academy. I appreciate the commitment you have shown by making this significant investment of time away from your work and family to gain a deeper understanding of the FBI and its mission for the American people. I hope you found the experience to be rewarding.

You have already shown your commitment to the FBI and its mission; we encourage you to continue supporting the Citizens' Academy by recommending your peers for the program. I hope I can impose upon you to continue displaying that same dedication in the following three ways.

First, continue to serve as a role model in your community. Continue to be a leader in your field. Continue to help us protect your community and use the valuable perspectives you have gained as a Citizens' Academy graduate. What you have learned makes you a strong asset in the fight against terrorism and crime. With the knowledge you have gained in the time you have devoted to this program you are better attuned to the indicators associated with crimes from terrorism and espionage to fraud and organized crime.

Second, serve as ambassadors for the FBI. Spread the word. Do for others what we tried to do for you: demystify the FBI and share what you have learned about the vital role our Special Agents, analysts and support employees play in protecting all people in the United States and Americans around the world. The way the FBI is perceived matters a great deal. It can mean the difference between someone coming forward with a vital piece of information that could prevent crime or the next terrorist attack, or not.

Third, continue supporting the FBI by joining the FBI Citizens' Academy Alumni Association (CAAA). The CAAA is designed to promote safer communities through community service projects with particular emphasis on the mission of the FBI. We strongly encourage you to take part in the activities of the national and local Citizens' Academy Alumni Associations.

While the support and understanding of the general public are essential to our success, Citizens' Academy alumni in particular have made many contributions to the FBI's mission. We thank you for your support now and in the future, and we look forward to working with you in the coming years to protect our communities and our country.

Sincerely yours,

Robert S. Mueller, III  
Director



**U.S. Department of Justice**  
**Federal Bureau of Investigation**  
**Honolulu Division**

*Presents this certificate to*

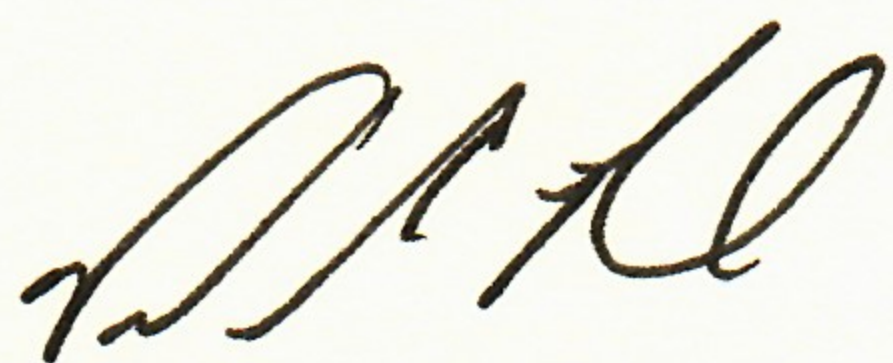
*Charles Fortner*

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*on this day*

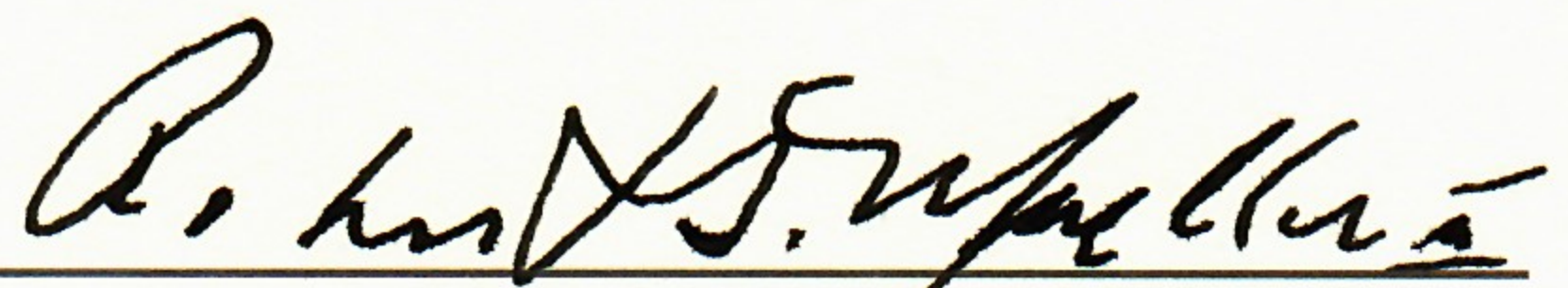
*June 26, 2012*

*For successfully completing  
the FBI Citizens' Academy program  
and demonstrating a commitment to the FBI mission*



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Special Agent In Charge



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Robert S. Mueller, III  
Director

